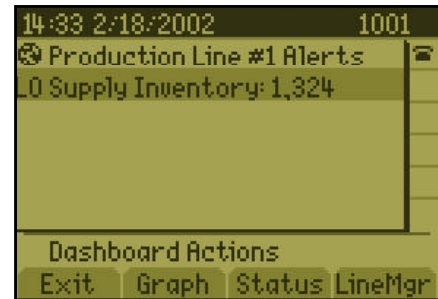


# Aptigent's CTI Dashboard

## Turning Timely Information into Profit

### What is CTI Dashboard?

Today, decision makers at all levels rely upon accurate and timely information to maintain business operations. Financial data streams have long been recognized as “actionable data” – high-value but short shelf-life data – but information streams including production system status and parts inventory levels are no less important and must be continuously managed. By applying event triggers to continuously monitored data streams, CTI Dashboard will notify your key operating and managerial personnel when an event requiring their attention occurs.



*Exception reporting pushed to the desktop phone*

### How CTI Dashboard Works



*Status and QA information available on demand*

With CTI Dashboard, your company can exploit its telecommunication investments to deliver critical data to the right people at the right time. CTI Dashboard provides a web-based console allowing *authorized* staff members to subscribe to critical information streams.

Subscribers may accept default values for Event Triggers and delivery methods (including IP Telephone, SMS Message and email), or customize these parameters based on their preferences. When an alert condition is encountered, our event management system pushes real-time messages to the subscriber-selected device(s).

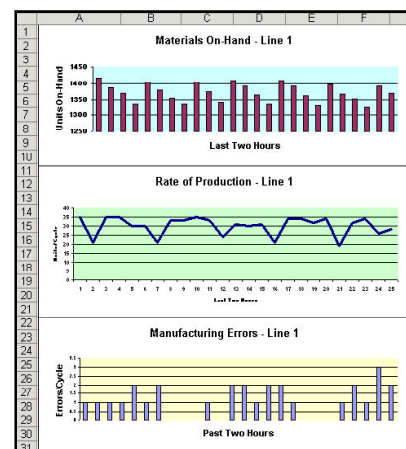
While viewing current information is useful, decision makers often access historical data to formulate informed responses. Using CTI Dashboard, web and IP Telephone users can route presentation data to their PC for further analysis. Presentation interfaces to Microsoft's Office products, OLAP reporting tools and other analytical tools are supported.

### Stay Informed with CTI Dashboard Today!

Blending today's technology with your existing systems, CTI Dashboard puts your managers in charge.

Aptigent's consultants have real-world experience with current and emerging XML, legacy system integration and Internet technologies. We can help you define and implement new IP Telephony applications that will add flexibility, power and value to your business today.

**Visit us at [www.apigent.com/iptelephony.shtml](http://www.apigent.com/iptelephony.shtml) for more information.**



*Desktop integration - turning data into action*